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WELCOME

Thank you for choosing Dr. Sumant “Butch” Krishnan and The Shoulder Center at Baylor University Medical Center at Dallas (BUMC). **Please review the enclosed information prior to your first appointment.**

Your appointment is scheduled on _____, ____/____/____ at ____:____ am/pm with

- Dr. Krishnan Denisa Kavikova, PA-C _____
(The Shoulder Center Physician Assistant) (BUMC Shoulder Fellow)

Please check in 30 minutes prior to your scheduled appointment.

Please bring the following to your appointment:

- Completed Medical History Questionnaire (enclosed)
- Drivers License
- Insurance Card(s)
- **Any previous diagnostic tests, studies, and results** such as the following: MRI, CT scan, EMG/Nerve Conduction, and/or previous Operative Reports and Operative Images. Please bring BOTH the reports of these results and the ACTUAL FILMS. These are critical for Dr. Krishnan to review.
- **Your referral number if your insurance requires a referral--this includes most HMO plans. This is YOUR responsibility as the insured patient. If you do not have this, your appointment may have to be rescheduled.**

Important information for you:

- Free WiFi is available throughout The Shoulder Center as a guest of Baylor.
- The enclosed map details our location. Parking is available adjacent to the building, in the attached garage. There is a fee for parking. Valet parking for a fee is also available.
- There are many options to buy food both around the building and across the street at Baylor.
- Please be aware that we are the referral center for most major shoulder injuries. Because of this, emergencies may arise during clinic hours that must be addressed, and each person may not be seen at their exact appointment time. **Consequently, we ask that you allow at least ONE HOUR for your new patient appointment.** We thank you in advance for your understanding and patience with us during these situations. We will attempt to notify you via text message if there are delays or changes on the day of your scheduled appointment. Be assured that Dr. Krishnan will devote to you as much time as necessary during your appointment.

We are committed to providing you with personalized and compassionate care. If you have any questions or concerns, please do not hesitate to contact our office. We look forward to meeting you!

Candy Livingston
Operations Manager

Holli Nahas
Business Office Supervisor

